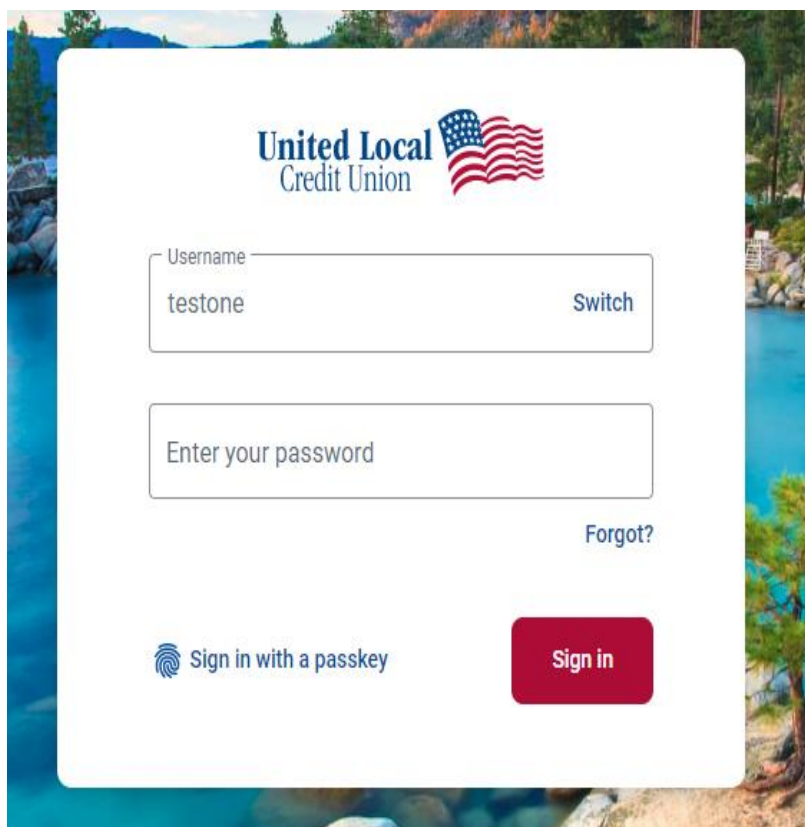**A NEW LOOK THAT MIGHT BE FAMILIAR!**
**YOUR ONLINE BANKING NOW HAS THE SAME LOOK AND FEATURES OF YOUR MOBILE APP!**

At the log in screen, you will enter your username and password. You will use the same username and password that you do now. There will be **NO CHANGE** to your username or password, and no need to reset your password. If you have never used the mobile app, you will get a one-time passcode. You can choose whether to receive the code by text or phone call. **See Example Text/SMS Code Below**
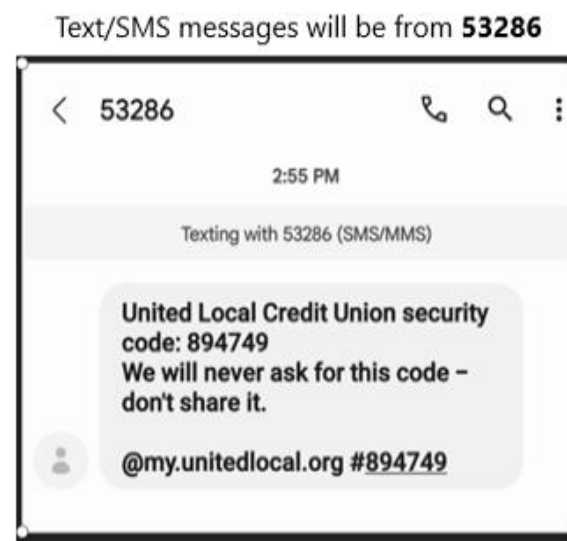
For smart devices like tablets, chrome books or touchscreen laptops, you will now have the option to set up a passkey (fingerprint) to use in place of your password, as long as your device supports the feature. After logging on the first time with your password, go to settings, then security, and enable the biometrics option for your device.
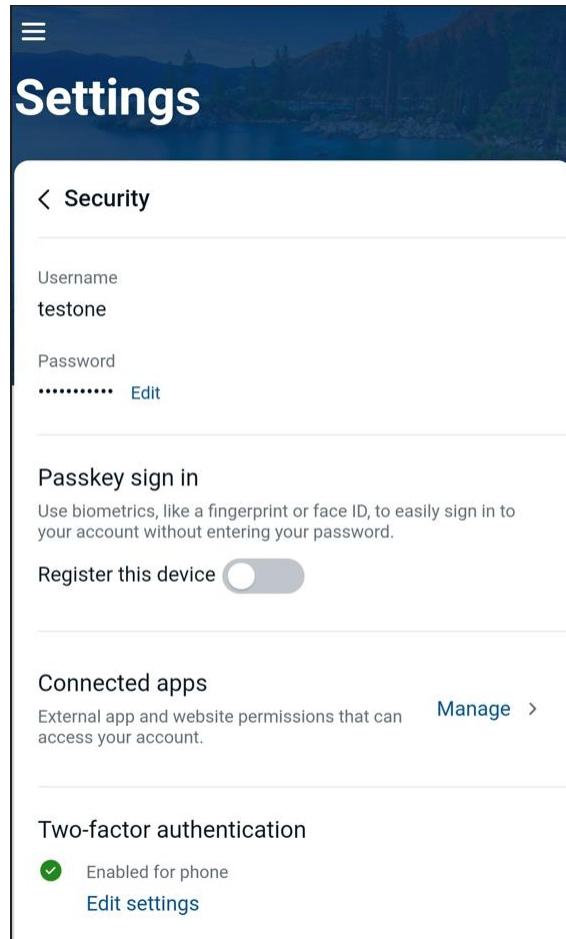
Your Dashboard will give you access to all your Online Banking features. On the left-hand side, you will see the main menu, with transactions, accounts, messages, and Bill Pay overviews in the center.

You will also find Card Management on your dashboard! Turn off your debit or credit cards, report a card lost, and even order a new card!

United Local Credit Union

- Dashboard
- Messages
- Accounts
- Transfers
- Remote deposits
- Bill pay
- Application center
- Support

See more

Pay a bill   Pay a person

No recent payments

Transfers ...

⇄ Make a transfer

Scheduled transfers

📅

No transfers scheduled.

Schedule a future or repeating transfer so you don't have to worry about them later.

Card management ...

S0000 PRIMARY SA (x00S0000)

TEST ONE
···· ···· ···· 9750, Active

S0075 PERSONAL C (x00S0075)

TEST ONE
···· ···· ···· 9750, Active

VISA STANDARD (x00L0080)

TEST ONE
···· ···· ···· 2165, Active

🗐 Organize dashboard

You can customize your dashboard appearance by clicking on the 3 dots that appear above your Accounts. You can select the order in which the accounts appear and select the layout of the overview content.
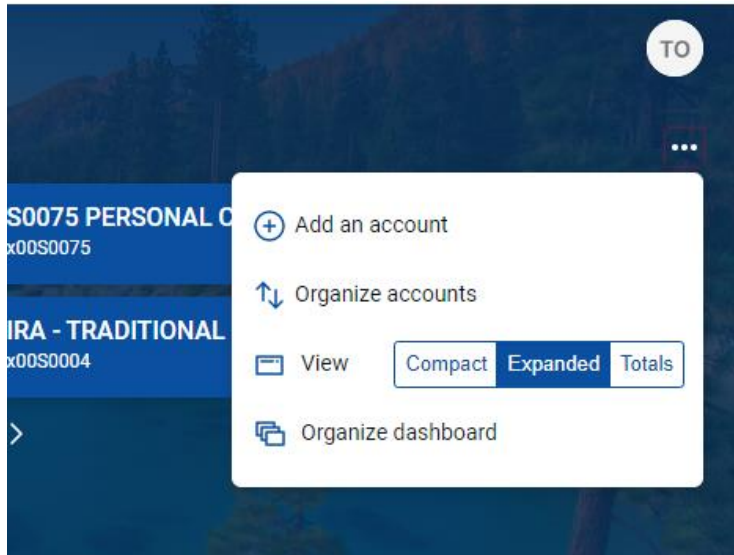
You can access your profile at the bottom of the main menu. Just click on your name to expand your profile options. This is where you can access personal settings to change your password or update your personal information.
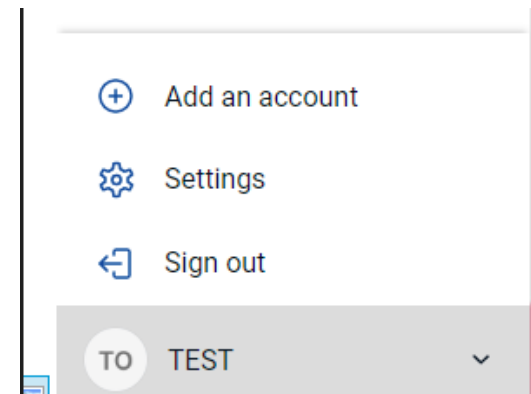
Once in setting you can access your full profile, security, alerts and user agreement.

Settings

GENERAL

- ⊗ Profile
- ⊘ Security
- ⌂ User alerts
- 目 User agreement

ACCOUNTS

- United Local Credit Union
- **+ Add account**
  Make transfers from another institution.

Profile

TO

TEST ONE
Edit preferred first name

Address

3650 E ASHLAN AVE
FRESNO, CA 93726

Edit address

Email

memberservices@unitedlocal.org

Phone

Mobile
(559) 916-3390

Edit phone numbers

Unable to update your information? We can help! Contact us to get started.

Below are examples of the new menu pages:

Messages – start a conversation with Member Services, upload documents and even attach a transaction! This is also where you can find any messages sent by the credit union for holiday closures or any special announcements.

Accounts – View all account balances, open a sub share, opt in for ODT.

Account Details - Just click on any account to see more options, such as withdraw by check, alert preferences, settings, and documents.

Transfers – Transfer between your accounts at United Local, add external accounts and schedule future transfers.

Remote Deposits – Enroll accounts you would like to add for RDC *Deposits must be submitted through the mobile app.

Once enrolled, track Remote Deposit history, and enroll additional accounts.

Bill Pay – Enroll, add Payees, schedule payments, pay a person. All the features you know, and love remain the same! Your payees, history and scheduled payments will be migrated to the new Online Banking and will be available the first time you log in.

Application Center – Submit new applications for auto loans, personal loans, and credit cards. You can also track the progress of pending applications! Information will be prefilled when available from your account to make the process easier and faster than ever!

United Local
Credit Union

Get Started

Welcome, and thank you for being a valued member of United Local Credit Union. This application can be used to apply for additional accounts, credit cards and a variety of loan products.

For your protection, your application session will automatically time out if there is no activity for 30 minutes. To continue your application, simply log back in and pick up where you left off.

Do not use your browser's PREVIOUS or FORWARD buttons when using this online application. Instead, please use the PREVIOUS button located at the bottom left of the following pages.

Start a new application by reviewing and selecting products.

Check the status of submitted applications, or continue where you left off with an application already in progress.

➲ Start a New Application

☑ Check Application Status

Support – Member Service on your own time with no holding! Chat with member services, upload forms and documents, attach account history and more! You can also find important numbers and information

Support

United Local Credit Union

Dashboard

Messages

Accounts

Transfers

Remote deposits

Bill pay

Application center

Support

Contact information

📞 Call us
We're here to help. Give support a call at (559) 227-8329.

United Local Credit Union

ULCU   ULCU   ULCU
May   Cali   Vera

Thank you for contacting Member Services
We typically respond within 15 minutes, however during high volume times, responses may take up to 1 hour during regular business hours (Mon-Fri, 9am-5pm PST.)

Send us a message

United Local Credit Union

General Contact Information

www.unitedlocal.org
Email: memberservices@unitedlocal.org
Fax: 559 227-8432

Main Office
S/W Corner of Ashlan & Millbrook
3650 E Ashlan Ave
Fresno, Ca 93726

West Office
S/W Corner of Bullard & West
2033 W Bullard Ave
Fresno, Ca 93711

Debit/Credit Card - Lost/Stolen Services:
1-888-297-3416

Debit/Credit Card - PIN Selection & Reset:
1-800-290-7893

Debit/Credit Card - Declined Transactions:
1-800-547-2078

TO   TEST

?